

## HealthyImpact 360 – Purpose & Provisioning

Collaborative Health Systems (CHS) created a population health platform, HealthyImpact 360 (HI360), in collaboration with the Garage Solutions LLC, to ensure providers have the technology and resources to be successful in value-based healthcare programs. This platform was designed to deliver meaningful data analytics/reporting that help providers improve individual health outcomes and quality of care delivery while reducing the total cost of care.

### HealthyImpact 360

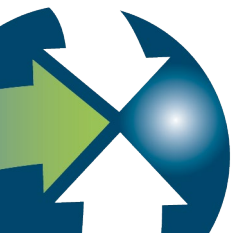
**HI360 is critical to the success of REACH ACOs, and the REACH Participant Agreement requires participating practices to connect with HI360.**

#### HI360 helps providers:

- ✓ Have a holistic view of patient's health and utilization
- ✓ Identify and close care and funding gaps
- ✓ View their current performance against quality and financial objectives
- ✓ Coordinate care for their patients
- ✓ Receive notification of patient activity
- ✓ Contact patients through **Ignite**, a free HIPAA-compliant telehealth service that seamlessly and fully integrates with HI360 to conduct and retain details about telehealth encounters

#### Engage with HI360 in 3 ways:

1. Securely connect your practice's electronic medical record (EMR) to HI360 through collaboration with Garage Solutions
  - a. CHS will introduce practices to the Garage Solutions EMR Integration team
  - b. See the *Garage HIPAA Guide* for information on the HITECH Act and data compliance
2. For your convenience, you can use BlazeSpeaks, a secure browser extension, to access critical beneficiary data and reports without being logged into HI360 while providing care for your patients
3. For a more in-depth view of your performance in the ACO, sign in directly to HI360



## About HI360 User Accounts

- ▶ **New Accounts:** Your CHS Representative will establish an HI360 account for the Practice Manager, including an initial password, which must be changed the first time the user enters HI360. Providers, practice managers and staff each have defined roles and responsibilities in the system.
- ▶ **User Management:** Practice Managers will be entrusted with the privileges to add and maintain HI360 user accounts. When a user no longer requires access due to change in practice responsibilities or employment, the Practice Manager is responsible for deactivating the user account in HI360.
- ▶ For guidance on user creation and management, see the HI360 Support Tip Sheets.

## Data Protection

All HI360 users must abide by the REACH Model and the ACO regulations that govern access to and protection of beneficiary data. By signing into HI360, users acknowledge that the data accessed is regulated by Federal and State laws, as well as administrative regulations, and agree to abide by these laws and regulations.